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# CARLOS AMAYA

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## WORK EXPERIENCE

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- Ria Money Transfer** IT Support Tier 2 San Salvador, El Salvador Sep 2023 - March 2026
- Support end-users with software and hardware issues
  - Experience with Active Directory, Exchange Admin Center, Technical Troubleshooting & networking issue
  - Office 365, Outlook, Firewall, VPN, Azure Domain & IP, DNS, DHCP Management System
  - Used email, calls, teams and website platforms like Jira ticket
- Tribearium Solutions** Junior FullStack Dev New York, EE.UU. Feb 2025 - Apr 2026
- • Help design, build, test, and deploy application features alongside experienced team members
  - • Collaborate with developers, designers, and product managers
  - • Learn new technologies as Node.js and participate in code reviews
  - • Work across the stack-front-end and back-end (using technologies like PHP, JavaScript, Node.js, TypeScript, MySQL, RestAPI and AWS)
- GAO Tech Inc.** Web Designer Internship Houston, EE.UU. Jan 2024 - Apr 2024
- • Creation and customization of Wordpress Web Page creating new theme and Plugins
  - • Website optimization and maintenance
  - • Plugin design and development
  - • SEO & Google tools, Website optimization, E-commerce, Shopify
  - • Experience assisting as a Team Leader and Assistant Squad
- Pollo Campero** IT Support / Database Specialist Soyapango, El Salvador Sep 2022 - Sep 2023
- Support end-users with software and hardware issues DBA support - Implement and maintain DB structures with deferents restaurant chains (using Python and MySQL)
  - Analysis of database performance and optimization of database operations to improve efficiency
  - Experience with Active Directory, Troubleshooting, networking, DNS, Azure
- Datsys** Junior FrontEnd Dev Antiguo Cuscatlan, El Salvador Jan 2022 - Sep 2022
- Part of the main team of FrontEnd development working in the first Instance with JavaScript, React js, Alpine and HTML/CSS
  - Part of the team who made templates based on the deliveries of the UX/UI team design
  - Experience with consuming APIs given by the BackEnd team
- Avianca Airlines** Flight Attendant I Santa Elena, El Salvador Oct 2011 - Jan 2022
- Customer service needs in first and economy class onboard
  - • Knowledge in first aid, customer care and aviation regulations

## EDUCATION AND QUALIFICATIONS

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- Technological University of Mexico - UNITEC Sep 2017 - Apr 2022  
Mexico D.F. - Campus Cuitlahuac
- Bachelor of Marketing & Business**
- Average : 8.0 Additional Information
- Bootcamp - KODIGO  
San Salvador, El Salvador Agu 2022 - Feb 2023
- FullStack Developer**
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## ADDITIONAL INFORMATION

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- Achievements:** Participated as a Scrum Master lead in my previous internship In GaoTech and Team Leader assisting new interns with their projects helping them with their doubts in the assigned projects
- Academic Career** Top 3 Class Honours, working in projects with HTML/CSS / WordPress / PHP, JavaScript / Python / BootStrap, React, MySQL / SQLServer, Laravel, Scrum Master
- Nationality:** Salvadorean Languages: Spanish - Native, English level C-1 (fluent)